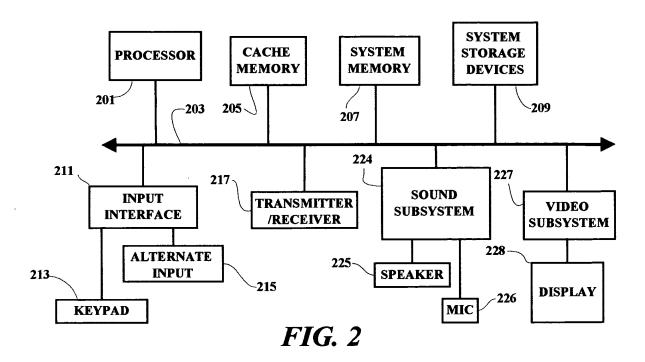


FIG. 1



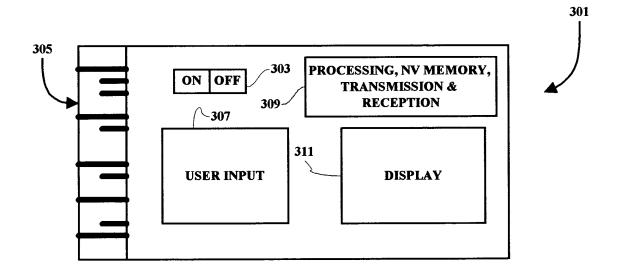


FIG. 3

```
PERSONAL PREFERENCES DATABASE
  405
           PERSONAL ID: 123456 PASSWORD: XYZ
                                                401
 I LODGING:
   CURRENT RESERVATION:
                            402
                                          404
   NON-SMOKING:
   SUITE:
   CORPORATE RATE:
   HOTEL LEVEL:
   ROOM TEMPERATURE:
   TV:
     NEWS:
     SPORTS:
    MOVIES:
     OTHER:
      CHILDREN'S:
       AIRLINE SCHEDULES:
II FOOD:
  BREAKFAST:
  TIME FOR BREAKFAST:
III BILLING:
  CREDIT CARD:
  NUMBER:
  EXPIRATION DATE:
IV AIRLINES:
             411
  CARRIER:
  CURRENT RESERVATION:
  FREQUENT FLYER NUMBER:
  SEAT:
  FOOD:
  CARRIER:
  FREQUENT FLYER NUMBER:
  SEAT:
  FOOD:
                   413
V CAR RENTALS:
  SIZE:
  TYPE:
  CURRENT RESERVATION:
```

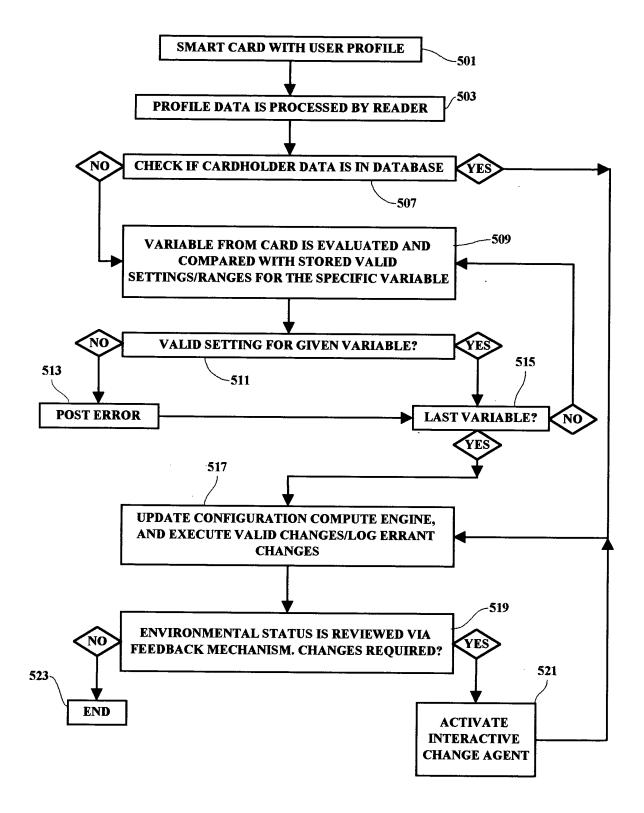


FIG. 5